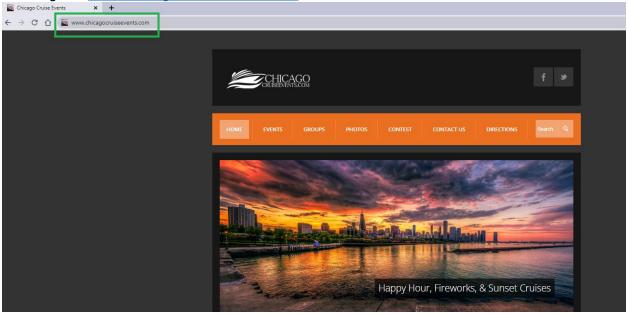
Redemption Instructions for a Daily Deal Voucher

- 1. Click <u>www.chicagocruiseevents.com</u>
- 2. Click **EVENTS** tab and select the specific event you purchased the daily deal for
- Look for the event for which you purchased the daily deal and click on Buy Tickets for that specific event
- 4. An Eventbrite page will open. Click on **TICKETS** button
- 5. Please Note: For Multi-Date listings (i.e., Summer Cruise Events), you'll need to select the date first and then the TICKETS button will appear
- 6. Click Enter promo code on top of the page and enter in the Promo Code: (Your Redemption Code)
 - If you have trouble finding your redemption code, please <u>WATCH</u>
 <u>VIDEO</u> for assistance. If you still need assistance, please contact the
 daily deal website for help
 - For Groupon buyers, it is a 10-digit code
- 7. Click **APPLY** and a hidden ticket appear that says the daily deal site names (i.e. Groupon, Living Social, etc...)
 - It will the FIRST ticket that appears. You'll only be paying for the processing and service fees
- 8. Select the **Quantity** on that ticket type. Change from 0 to the other number. Click **CHECKOUT**
- 9. Complete the order and fill out all required info. Click PAY NOW
 - Please make sure to enter the correct email address, as the e-tickets will be sent to the entered email address
 - If you do NOT know your other guests requested info, you have the option of just putting in your information
- 10. You'll get tickets e-mailed to you from Eventbrite. At the bottom of the e-mail, there will be an attachment with your tickets
- 11. You can show tickets on your phone or print

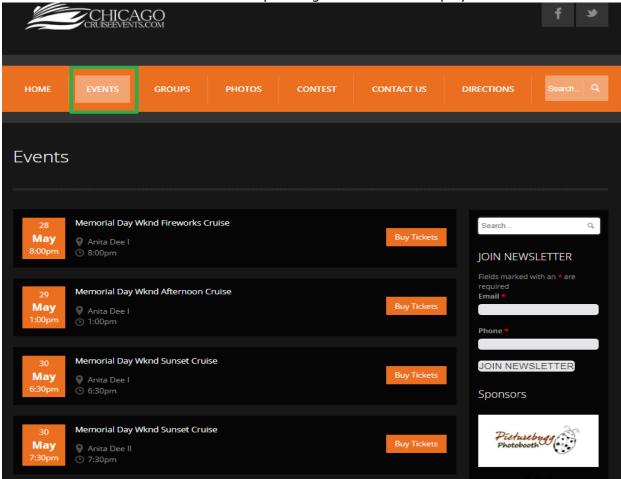
For detailed step by step instructions with pictures please scroll down to the next page.

Redemption Instructions for a Daily Deal Voucher

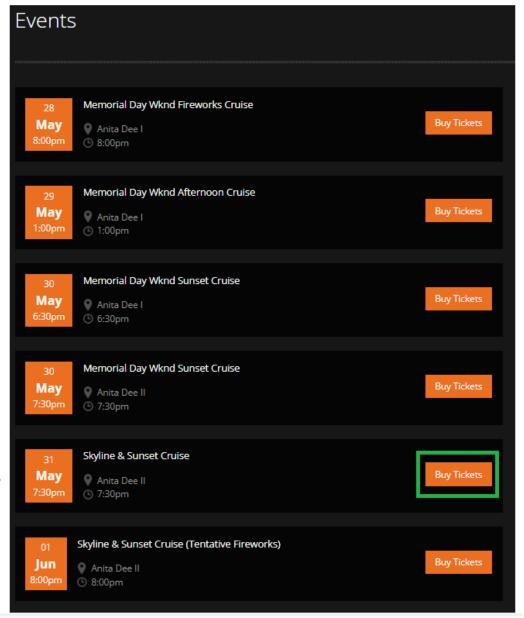
1. Please go to www.ChicagoCruiseEvents.com



2. Click on the **EVENTS** tab. A list of all upcoming events will be displayed.



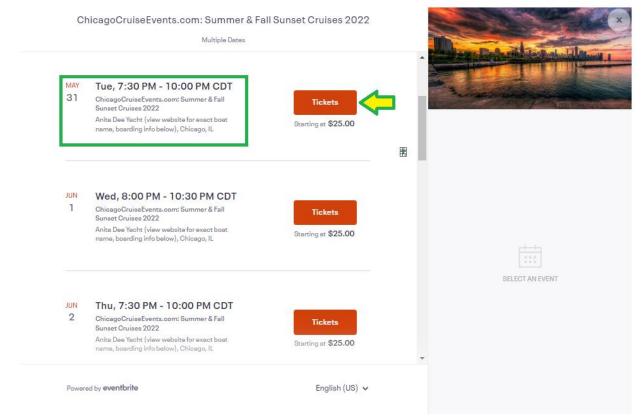
3. Look for the event for which you purchased the daily deal and click on **Buy Tickets** for that specific event.





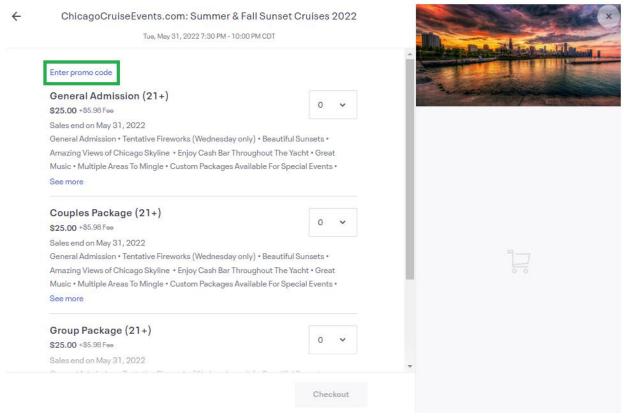
4. An Eventbrite page will open. Click on **TICKETS** button.

Note: For Multi-Date listings (i.e. Summer Cruise Events), you'll need to select the date first. Then the **TICKETS** button will appear.

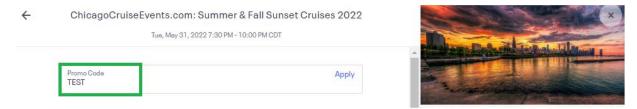


Note: Please double check the Event Date and Time on this page to ensure it matches the specific daily deal event purchased. Your Daily Deal Voucher will **ONLY** work for the event you purchased the deal unless otherwise noted.

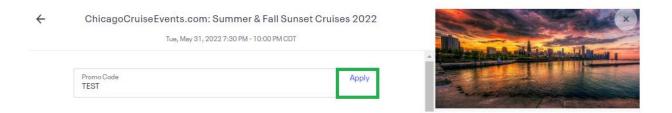
5. A Select Tickets window will pop open. Click on **Enter Promotional Code** on left top of the window.



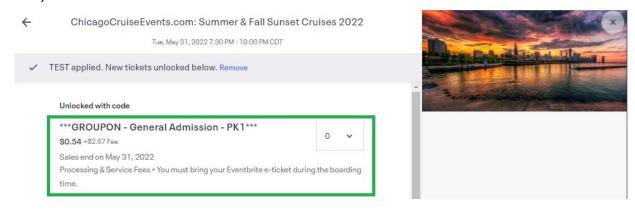
- 6. Enter Promo Code windows pops open. Enter in the Promo Code (Redemption Code)
 - If you have trouble finding your code, please contact the daily deal website for help.
 - For Groupon buyers, it is a <u>10-digit code</u> that you can find by clicking VIEW VOUCHER. Do <u>NOT</u> press MARK as REDEEMED. If you accidentally pressed this, contact the daily deal website to get you <u>10-digit code</u>.



7. Click APPLY.

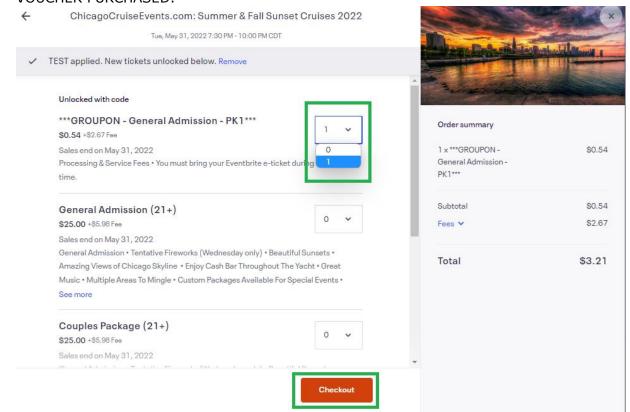


8. A hidden ticket will appear that says the daily deal site names (i.e. Groupon, Living Social, etc.). It will be the <u>FIRST</u> ticket that appears and will only display the balance owed for the Processing and Service fees (as indicated in the Fine Print).

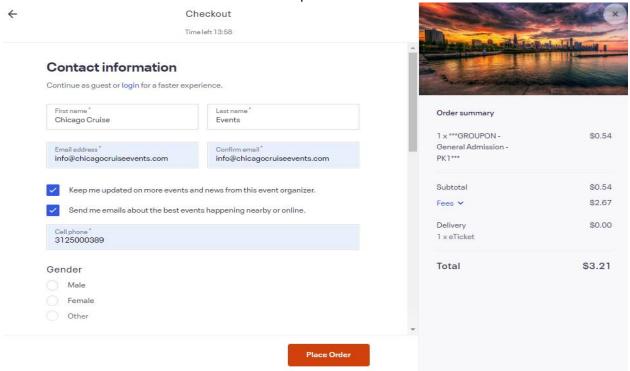


9. Select the **Quantity** on that ticket type. Change from 0 to the other number displayed. Click **Checkout**.

IMPORTANT NOTE: IF YOU HAVE PURCHASED MORE THAN ONE VOUCHER FROM A DAILY DEAL WEBSITE, YOU WILL HAVE TO COMPLETE THE ENTIRE TRANSCATION AND PAY FOR THE PROCESSING AND SERVICE FEES. AFTERWARDS, YOU WILL NEED TO DO THE SAME STEPS FOR EVERY OTHER VOUCHER PURCHASED.

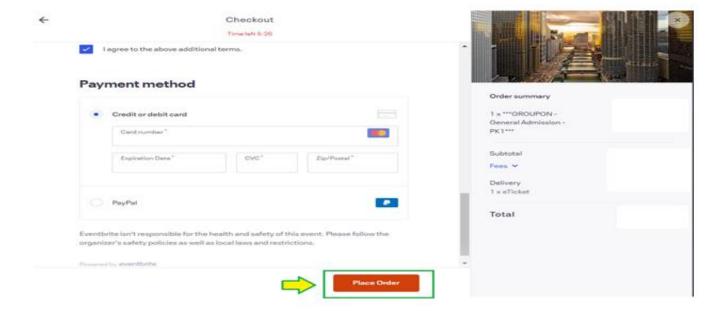


10. Fill out all the required info. Please make sure to enter the correct email address as the e-tickets will be sent to the address specified.



11. Complete the order by pressing Pay Now.

Note: If you do not know you not know your other guest's information, you may put the ticket buyer's information as a default.



12. Your e-tickets will be emailed to you from Eventbrite.

Eventbrite <noreply@order.eventbrite.com> to me ▼

Good news!

An order for ChicagoCruiseEvents.com: Summer & Fall Sunset Cruises 2022 just came through.

Below, you'll find a copy of the order confirmation email for:

Chicago Cruise Events info@chicagocruiseevents.com Order #3665534369

Cheers!

Eventbrite

P.S. You can turn off this notification anytime on your email preferences page.

eventbrite

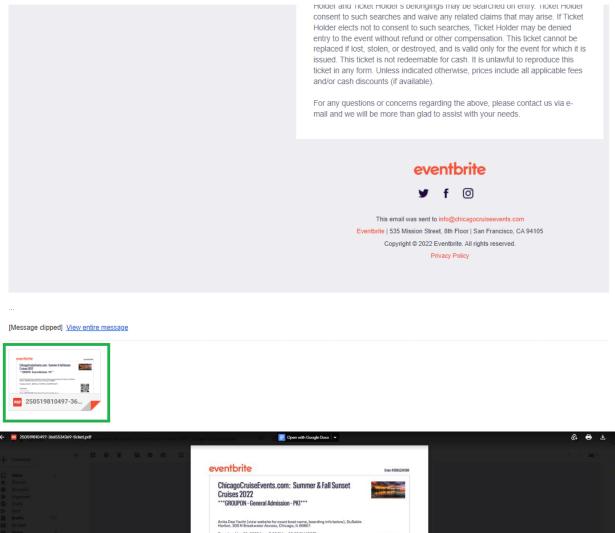
Chicago Cruise, you've got tickets!



Keep your tickets handy

Go to My Tickets

13. At the end of the email, there will be a PDF which is the e-ticket. Please print or show your tickets on the phone.





IMPORTANT NOTE: If you have purchased more than 1 daily deal voucher, please follow the same steps for all of the vouchers.